

Head office address

24 – 26 Gillibrand Street, Chorley, PR7 2EJ

Office opening times

Monday, Tuesday, Thursday, Friday 9am to 5pm
Wednesday 12pm to 5pm

Telephone

01257 414900 Monday to Friday from 9am to 5pm
In emergency out of office hours 01257 414970

Email

enquiries@chorleych.co.uk

Website

www.chorleych.co.uk

cch
CHORLEY
Community Housing

Tenant Support

This information can be made available to you in larger print or on audio tape. Please telephone 01257 414900 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون کیجئے: 01257 515823



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adactus
housing group Ltd.

What is Tenant Support?

Tenant Support Services are available to all CCH tenants.

Our aim is to help any tenant who may be experiencing problems related to their tenancy.

We try to provide practical advice and support to vulnerable tenants to enable them to maintain their tenancies.

What we can do

- *Listen to you in confidence.*
- *Help you to complete forms.*
- *Give you advice on welfare benefits and debts, rent and other payments.*
- *Help you to find out what services you are entitled to.*
- *Put you in touch with other people and organisations who may be able to help you.*
- *Arrange for minor disabled adaptations to your home, for example grab rails or lever taps.*
- *Refer any major adaptations, for example a stair lift or level access shower, to our Occupational Therapist.*

What we can't do

The Tenant Support Service cannot provide you with in-depth counselling, legal advice, financial assistance or personal care.

However, if we find we cannot help you ourselves, we will try to put you in touch with someone who can.

How to get in contact:

Contact a Tenant Support Officer on:

01257 414938/39/40

or see the back cover of this leaflet for all our contact details. You can make an appointment to call into the office or we see you at your own home.