

Staff

Chorley Community Housing is a major employer in the local community. Our staff are our greatest asset so we invest in their future through training and development to ensure they have the skills and knowledge to provide high quality services. We have been accredited with the Investor in people award in recognition of our commitment to staff.

Investing in the future

We have started the biggest improvement programme to housing and neighbourhoods ever done in the Chorley borough. We will be spending £26 million in the next five years to fit new kitchens, bathrooms, heating, roofing, front fencing and provide extra parking for our tenants. In addition a range of new services has been introduced to improve life their lives. We will continue to invest in our housing and services beyond the first five years and well into the future.

We are also pledged to building on the strong foundation of working with our tenants and listening to their views on the services we provide and how we continuously improve CCH and make our vision a reality.

Building a **new** housing future

Head office address

24 – 26 Gillibrand Street, Chorley, PR7 2EL

Office opening times

Monday, Tuesday, Thursday, Friday 9am to 5pm
Wednesday 12pm to 5pm

Telephone

01257 414900 Monday to Friday from 9am to 5pm
In emergency out of office hours 01257 414970

Email

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Website

www.chorleych.co.uk

cch
CHORLEY
Community Housing

Introduction to Chorley Community Housing

This information can be made available to you in larger print or on audio tape. Please telephone 01257 414900 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون کیجئے: 01257 515823



business for neighbourhoods

INVESTOR IN PEOPLE



a member of

adactus
housing group ltd.

Who are we?

This leaflet tells you what Chorley Community Housing is, where its housing is located and how it is run.

Chorley Community Housing (CCH) was set up in March 2007 to receive all the properties from Chorley Borough Council in a large scale housing transfer. Chorley Community Housing now owns and manages these properties. The transfer went ahead after a decisive vote in favour of the changeover by tenants.

Adactus Housing Group

Chorley Community Housing is a member of the Adactus Housing Group. By joining Adactus an established housing provider, CCH was able to share some costs and resources and so give better value to its tenants. It is also able to 'buy in' services like IT and finance that are expensive to set up from scratch. Though a member of the group, CCH makes its decisions locally and rent money is spent in the Chorley area.

What are housing associations?

Chorley Community Housing is a registered social landlord, usually known as a housing association, and is regulated by a government agency, the Housing Corporation. Housing associations like CCH are not for profit organisations.

They must be registered with the Housing Corporation to be eligible for public loans or grants. Associations are funded by grants from local authorities and the Housing Corporation as well as loans from banks and building societies. Any surpluses (profits) made by not for profit organisations are ploughed back to improve the services they provide.

The CCH Board

They are run by committees of volunteers known as board. In CCH there are 12 members in three groups each made up of four tenants, four Council nominees and four independents from the community who are chosen for their expertise and professional experience. The CCH Board members have decided not to have payment for their services.

The CCH vision is:

Working together to make great homes and sustainable communities.

Our objectives are:

- Putting customers at the heart of our service delivery and development
- Working with local authorities the community leaders
- Working with partners to enhance performance
- Making high quality environments and affordable homes
- Ensuring excellent service standards
- Seeking innovative solutions and striving to continuously improve
- Ensuring accessible services to our customers

We aim to make communities where people are proud to live and where they feel safe and secure. We will also help local communities to access a range of social and economic improvement opportunities.

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