

Gas Safety Tips

By allowing us access to your home to carry out regular servicing and by following the tips below you can ensure the safety of your gas appliances:

- > Never try DIY with gas.
- > Make sure you know where your gas meter is located and how to turn off the gas in the event of an emergency.
- > Don't block up air ventilation grilles and ensure that flue terminals are kept clear at all times.
- > Never use a gas appliance if you think it's not working properly.
- > Never cover gas appliances.
- > Be cautious if buying second hand gas appliances – don't scrimp on safety.
- > If for any reason you have to move from your existing bedroom to your living room please contact Chorley Community Housing for further advice.

Gas Leaks

If you think you can smell gas or fumes:

- > Turn off the gas at the meter
- > Open windows
- > Put out naked flames
- > Don't use electrical switches
- > Call the National grid gas emergency call centre on 0800 111 999.

Building a **new** housing future

Head office address

24 – 26 Gillibrand Street, Chorley, PR7 2EJ

Office opening times

Monday, Tuesday, Thursday, Friday 9am to 5pm
Wednesday 12pm to 5pm

Telephone

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Email

enquiries@chorleych.co.uk

Website

www.chorleych.co.uk

This information can be made available to you in larger print or on audio tape. Please telephone 01257 414900 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી. આ નંબર પર ફોન કરો: 01257 515822
ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کے لیے ہر بومرہائی اس نمبر پر ٹیلیفون کیجئے: 01257 515823

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CHORLEY
Community Housing

Gas Servicing
Keeping you safe



business for neighbourhoods

INVESTOR IN PEOPLE



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Gas Servicing

As your landlord, we are bound by law to carry out an annual safety check on our gas fittings installed in your home. As a tenant, you too have responsibilities. This leaflet sets out what these are, how to avoid putting yourself at risk from faulty gas fittings and what you can expect from Chorley Community Housing.

Our duty as your landlord

We are committed to your safety and we take our responsibilities on gas safety very seriously. As your landlord we will ensure:

- > Gas fittings (appliances and pipework), and flues, installed by Chorley Community Housing are maintained in a safe condition.
- > All installation, maintenance safety checks and annual gas servicing is carried out by a CORGI registered installer.
- > A gas safety check and service is carried out on each relevant gas fitting / flue and smoke alarm in your home every year. When you take up a new tenancy all gas appliances / flues and smoke alarms will be checked before you move in.

- > We keep a record of each annual safety check and service.
- > We give you a copy of the gas safety certificate for your home on completion of the safety check.

Your duty as a tenant

As a tenant, you too have responsibilities:

- > You should allow us prompt access to your home to carry out the maintenance or safety checks on our gas fittings / flues.
- > You should ensure that any gas fittings which you own including your gas cooker are installed correctly and are checked annually for safety and serviced.
- > You should always contact us before making any alterations to your home, no matter how minor.
- > For your safety, always use a qualified CORGI registered gas installer to carry out any gas work in your home.

Failure to give reasonable access to your home to allow us to complete the annual safety check is dangerous for you, your family and your neighbours.

It's also a breach of your tenancy conditions, which could result in legal action to enforce access or end your tenancy.

Danger signs to look out for

Contact us immediately if you notice:

- > Sooting or staining marks on or around the appliance.
- > A yellow or orange lazy flame – not crisp and blue.
- > A higher level of condensation than normal in the room where the appliance is installed.
- > Anyone in your household suffering from drowsiness, headaches, nausea or pains in the chest when using a gas appliance.

IF YOU NOTICE ANY OF THESE SIGNS, TURN OFF THE APPLIANCE IMMEDIATELY AND REPORT IT TO CHORLEY COMMUNITY HOUSING GAS SAFETY FREEPHONE 0800 073 0263.