

Other related services that are available

Lifeline

Telecare

For information on these services please contact the Tenant Support Team on 01257 414938/39/40

Head office address

24 – 26 Gillibrand Street, Chorley, PR7 2EJ

Office opening times

Monday, Tuesday, Thursday, Friday 9am to 5pm
Wednesday 12pm to 5pm

Telephone

01257 414900 Monday to Friday from 9am to 5pm
In emergency out of office hours 01257 414970

Email

enquiries@chorleych.co.uk

Website

www.chorleych.co.uk

cch
CHORLEY
Community Housing

This information can be made available to you in larger print or on audio tape. Please telephone 01257 414900 to access this service.

આ માહિતીનો અલુવાટ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી. આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کے لیے برومہروائی اس نمبر پر ٹیلیفون کیجئے: 01257 515823

Disabled Adaptations guide for tenants

Building a **new** housing future



business for neighbourhoods



INVESTOR IN PEOPLE

a member of
adactus
housing group ltd.

This leaflet tells you about the adaptations we provide, and how to request an adaptation to your home.

We provide a wide range of adaptations for tenants in need. These can be separated into two categories.

Minor Adaptations Major Adaptations

Examples of **Minor** Adaptations are:

- Grab handles
- Additional stair handrails
- External metal handrails
- Lever taps
- Half steps to doors
- Small ramp access (where work costs less than £500)

Examples of **Major** Adaptations are

- Shower over bath
- Level access shower
- *Ramped access (where work costs less than £500)
- Stair lifts
- Car hard standings

(* Depends on scale of work required.)

Minor Adaptations

We will install minor adaptations without the need to get an assessment from our occupational therapist. If you think you are in need of a minor adaptation please contact our Tenant Support Team on 01257 414938/39/40 and they will arrange an appointment to assess your needs.

Once your needs have been assessed the agreed work will be ordered.

Depending on its urgency, the work will be carried out within one to four weeks.

Major Adaptations

For major adaptations an assessment will need to be carried out by an occupational therapist. We now employ our own occupational therapist who will assess your needs and make a report to us. The report may include a mix of major and minor adaptations.

(Minor adaptations will be ordered as explained in the previous section.)

Major adaptations may need to be surveyed before they are ordered to see if they are feasible – for example, it may be very difficult to carry out major adaptations to your home because of structural reasons.

We will aim to complete major adaptations within six months. This will be subject to available funds.

You will be notified before work is to start.