

Switch
to Save



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Don't stay with a supplier that charges too much!

Take control of your energy supply, you decide which company supplies your gas and electricity. Free comparison and switching services are available for you. To ensure you get the best deal, it is worth shopping around and making comparisons between the prices offered by different suppliers in your area. The comparison services enable you to search for a price plan that offers you the best value.

The best way to compare prices is to use the free, impartial and comprehensive price comparison websites. All the websites listed on this leaflet are accredited to the Energywatch "Confidence Code" a voluntary code of practice for price comparison services. Energywatch is the independent gas and electricity watchdog, their mission is to get the best deal they can for energy consumers.

To compare prices on offer you will need to calculate how much you are currently paying annually for your fuel. You can work this out by looking at your last four quarterly bills. When comparing prices look at your current **kwh** unit rates, which you will find on your most recent fuel bill. Compare your current rates to the **kwh** unit rates of the proposed new supplier.

Once you have decided on a new supplier you can either go through the online application or telephone the new supplier to give them your details. Once the new supplier has your application they will let your old supplier know that you are switching and set up your new account. Your new supplier will keep you informed on the progress of your switch. The switching process can take up to six weeks.

Your responsibilities:

- Take a meter reading on the day of the switch to give to your old supplier for a final bill and to your new supplier as a starting point.
- Pay your final bill to your old supplier and cancel any direct debits, if that's how you pay.

Comparison Websites

www.confused.com	
www.energyhelpline.com	0800 074 0745
www.energylinx.co.uk	0845 225 2840
www.homeadvisoryservice.com	0845 1800 300
www.moneyexpert.com/energy	0800 54 27 217
www.moneysupermarket.com	0845 345 1296
www.saveonyourbills.co.uk	0845 123 5278
www.switchwithwhich.co.uk	0800 533 031
www.theenergyshop.com	0845 330 7247
www.ukpower.co.uk	
www.unravelit.com	0800 279 4091
www.uswitch.com	0800 404 7908

Points to remember:

- Contracts

Normally, an energy contract is for 28days, this is a rolling contract that you can cancel at any point, with 28days warning; your new supplier will take care of this for you. Your new supplier will let your old supplier know you are switching.

Some fixed and capped tariffs have cancellation charges. If you are on a fixed or capped plan check your terms and conditions for more information.

- Prepayment meter

You can switch to a new prepayment supplier. If you want to switch away from a prepayment meter, then you need to contact your current supplier and ask them to install a standard meter. You may be charged for this.

- If you owe money

You may not be able to switch to a new supplier if you have an outstanding bill to your old supplier that is more that 28 days old.

For more advice on switching energy suppliers, please contact:
Adactus Energy Officer
Louise Whan t: 01942 608 715 M: 07711 648274

Getting in touch

Lāngüagê Liñè

Head office: 01942 608715

Turner House, 56 King St
Leigh, Lancs WN7 4LJ

South office: 0161 232 6030

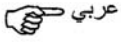
Parkway 5, Parkway Business Centre
Princess Road, Manchester M14 7HR

North office: 0161 230 4070

Elizabeth House, off Victoria St,
Openshaw, Manchester M11 2NX

West office: 01942 263630

82 Railway Rd,
Leigh, Lancs WN7 4AN



عربي

ARABIC

حدد اللغة التي تتحدثها .
سوف نستدعي مترجماً على الهاتف لمعاونتنا .



کوردی

KURDISH

په‌نجه رابکێشه بۆ ئەو زمانەى قەسەى بێدەمکەیت.
ئێمە موته‌رجیمیک په‌یدا دەکەین تا به‌ ته‌له‌فۆن
هاوکاریمان بکات.



বাংলা

BENGLI

আপনার ভাষাটি অসুলি নির্দেশ করে দেখান।
আমাদেরকে সহায়তা করার জন্য টেলিফোনে
আমরা একজন দো-ভাষী বা ইন্টারপ্রেটার এর
ব্যবস্থা করব।



普通话 / 国语

MANDARIN

請指出您講的語言。
我們將請一位口譯員在電話上翻譯。



廣東話

CANTONESE

請指出您講的語言。
我們將請一位電話翻譯員
來幫助您。



ਪੰਜਾਬੀ

PUNJABI

ਆਪਣੀ ਭਾਸ਼ਾ ਵਲ ਇਸ਼ਾਰਾ ਕਰੋ।
ਅਸੀਂ ਦੁਬਾਸੀਏ ਨੂੰ ਕਹਾਂਗੇ ਕਿ ਉਹ ਟੈਲੀਫ਼ੋਨ
'ਤੇ ਸਾਡੀ ਮਦਦ ਕਰੇ।



فارسی

FARSI

زبانی را که صحبت میکنید نشان دهید
برای کمک، مترجم تلفنی تهیه خواهیم کرد.



Soomaali

SOMALI

Farta ku tilmaam luqaddaada.
Waxaan telifoonta ku heli doonaa
turjibaan na caawiya



ગુજરાતી

GUJRATI

તમારી ભાષા તરફ આંગળીથી ઇશારો કરો.
આપણને મદદ કરવા માટે એક દુભાષિયાને અમે ટેલિફોન
પર ખોલાવીશું.



اردو

URDU

اپنی زبان کی طرف اشارہ کیجیے۔
ہماری مدد کرنے کیلئے ہم ٹیلی فون پر کسی ترجمان (انٹرپرائزر) کو بلائیں گے۔



हिन्दी

HINDI

आपकी भाषा की ओर इशारा करें।
हमें सहायता करने के लिए एक दुभाषिये को हम टेलीफोन
पर बुलाएंगे।



Tiếng Việt

VIETNAMESE

Hãy chỉ vào ngôn ngữ của quý vị.
Chúng tôi sẽ mời một thông dịch
viên qua điện thoại giúp chúng ta.

